



# POWER-GRAM

**November  
2023**

**Cloudcroft**  
575-682-2521  
**Alto**  
575-336-4550  
**Carrizozo**  
575-648-2352

[www.ocec-inc.com](http://www.ocec-inc.com)

**LOBBY HOURS**  
8 AM - 4 PM  
Monday - Friday

**TO REPORT AN  
OUTAGE, CALL**  
1-800-548-4660

**FOR BALANCE  
INFORMATION  
OR TO PAY YOUR  
BILL, CALL**  
1-844-846-2695



A Monthly Newsletter for Members of

**OTERO COUNTY ELECTRIC  
COOPERATIVE, INC.**

Left: Photo by Kelli Pruett

## **Apply to be a 2024 Youth Tour Delegate**

OCEC is proud to sponsor delegates to attend the 2024 Electric Cooperative Youth Tour. This is a once-in-a-lifetime experience for high school sophomores, juniors and seniors to visit Washington, D.C. for a week in June 2024.

OCEC began sponsoring students for the first time in 2017, but the Electric Cooperative Youth Tour has brought high school students from across the country to our nation's capital since 1950. And, this year, OCEC will sponsor up to four (4) students to go on this unique trip to watch history come alive as they explore museums, memorials and monuments, visit with U.S. Senators and make friendships that will last a lifetime.

Please encourage students you know to apply for this unique opportunity. Applications may be picked up at your local OCEC office, from your school guidance counselor or at [www.ocec-inc.com](http://www.ocec-inc.com).



**ELECTRIC COOPERATIVE  
YOUTH TOUR**

*Happy  
Thanksgiving*

**OCEC Offices  
will be closed  
November 23-24**



## **Winter Season Disconnect Moratorium Notice**

Protection from winter shut-off begins November 15, 2023. To avoid potential disconnection of service please contact the Human Services Department at 800-283-4465, or the appropriate tribal or pueblo entity for eligibility information for Low Income Heating Energy Assistance Program (LIHEAP). Your service will not be disconnected from November 15, 2023, through March 15, 2024, if you meet the qualifications of LIHEAP and have no past due amounts or you remain current on any settlement or installment agreement for amounts due as of November 15, 2023. Members of New Mexico tribes or pueblos who need help with translation or with other matters may contact the commission's consumer relations division at 888-427-5772, who will contact the appropriate tribal or pueblo official for assistance.

## **Vegetation Management Update**

Crews working to trim trees and vegetation in rights-of-way are currently in the following areas and are expected to remain there for the next few weeks.

- Hondo Valley
- Cloudcroft
- Waterfall
- Cox Canyon
- James Canyon

OCEC reminds members that you may see vehicles, ATVs and crew members from Rogers Tree Service cutting trees near existing power lines. Vehicles will be marked with their company name and an OCEC contractor placard.

## Your Electric Bill Explained

①

Service location and account balance information.

②

Current meter readings, usage, and detailed charges for your account.

**System Charge** Monthly minimum charge to cover costs associated with maintaining the distribution of your co-op.

**kWh Charge** Cost for the energy you use each month based on current rates.

**Fuel Adjustment Rate** Billing adjustment to accommodate the changing costs of fuel used to generate electricity. This is a “pass-through” charge from our supplier, Tri-State G & T, based on what they charge OCEC. This fee varies each month.

**Debt Cost** Fee used to recover the cooperative’s increase in debt cost since the present rates were set in 2020. This adjustment eliminates the need for expensive rate case hearings. The debt adjustment figure changes quarterly.

### Energy Efficiency Program

Provides fund for energy efficiency rebates, which are offered to members to help lower energy consumption.

③

Important messages from OCEC related to current events, office closures, etc.



Otero County  
Electric Co-op, Inc.  
PO BOX 227  
CLOUDCROFT, NM 88317-0227  
www.ocec-inc.com

Office Hours: 8:00 am to 4:00 pm, Monday- Friday  
Phone: 575-682-2521 575-336-4550 575-648-2352  
Cloudcroft Alto Carrizozo  
Outages Call: 800-548-4660 Payments 844-846-2695

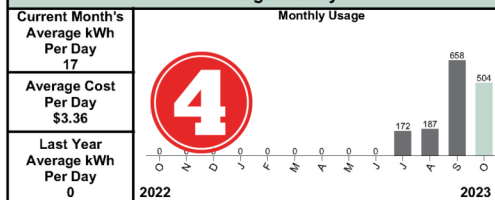
Joe Smith  
Jane Smith  
PO Box 123  
Anywhere, USA 67890



Check our website for details on several events being held to celebrate NATIONAL CO-OP MONTH! www.ocec-inc.com

③

#### kWh Usage History



④

RETURN BOTTOM PORTION WITH YOUR PAYMENT. PLEASE DO NOT FOLD, STAPLE OR PAPERCLIP.

Pay Your Bill Online at [www.ocec-inc.com](http://www.ocec-inc.com)

Joe Smith  
Jane Smith  
PO Box 123  
Anywhere, USA 67890  
(575)123-4567

⑤

We accept Visa & MasterCard



Payments 844-846-2695

For more information, visit our website or office.

Office Hours: 8:00 am to 4:00 pm, Monday- Friday  
Phone: 575-682-2521 575-336-4550 575-648-2352  
Cloudcroft Alto Carrizozo

330120000000011100000011100101020239

Account # 123456701  
Emergency Add: 456 Main Street  
Map Location: 2-337  
Service Desc.: 456 Main Street  
Rate: Residential  
Previous Bill Amount \$217.00  
Payment Received \$217.00CR  
Adjustments \$0.00  
Balance Forward \$0.00

①

Current Charges 10/10/2023 \$111.00

Amount Due \$111.00

Past Due After 11/02/2023  
Current charges only

METER 86954481	RESIDENTIAL	
PRESENT READING	10/01/23	3897
PREVIOUS READING	09/01/23	3393
USAGE MULTIPLIER	1.0	504.0

CURRENT CHARGES		
SYSTEM CHARGE		\$30.00
KWH CHARGE	504 kWh @0.13710	\$69.10
FUEL ADJ RATE	504 kWh @0.00477	\$2.41
FRANCHISE FEE		\$2.02
DEBT COST	504 kWh @-0.00135	\$0.68CR
TAX		\$6.75
ENERGY EFFICIENCY PROGRAM		\$1.01
ROUND UP AMOUNT		\$0.39
CURRENT CHARGES		\$111.00
TOTAL DUE		\$111.00

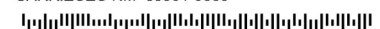
②

Account Number	Current charges only Past Due After	Amount Due	Amount Paid
123456701	11/02/2023	\$111.00	



Please make check payable to:

OTERO COUNTY ELECTRIC COOPERATIVE 1  
PO BOX 669  
CARRIZOZO NM 88301-0669



④

A graphical display of total monthly kilowatt hour (kWh) usage for the year, and details regarding average usage and costs for the current month with a comparison to last year.

⑤

Contains information about paying your bill, including due date of current charges, account number, amount due, and payment methods available.