



POWER-GRAM

**October
2023**

Cloudcroft
575-682-2521
Alto
575-336-4550
Carrizozo
575-648-2352

www.ocec-inc.com

LOBBY HOURS
8 AM - 4 PM
Monday - Friday

**TO REPORT AN
OUTAGE, CALL**
1-800-548-4660

**FOR BALANCE
INFORMATION
OR TO PAY YOUR
BILL, CALL**
1-844-846-2695



A Monthly Newsletter for Members of

**OTERO COUNTY ELECTRIC
COOPERATIVE, INC.**

Left: Photo by Jake Chesney

You Are Invited to Be the Judge in the ULTIMATE COOPERATIVE ICE CREAM SHOWDOWN!

Did you know that October is National Cooperative Month? It's a time to celebrate the spirit of cooperation, and right here in our community, we've got something special brewing—or should we say, churning!

Otero County Electric Cooperative and Peñasco Valley Telephone Cooperative are more than just service providers; they are cooperatives. You might be wondering what that means. Well, it's all about people coming together to meet everyday needs, create opportunities, and strengthen our community. Cooperatives are owned and operated by their members, and that includes YOU!

In the true spirit of cooperation, these two cooperatives have teamed up to bring you an unforgettable ice cream showdown. It's not just about friendly competition, it's about building connections, celebrating innovation, and having a blast together.

As a member of our community and a member of these cooperatives, you're invited to participate in this delicious celebration. Two locations are available to cast your vote for who makes the best-tasting ice cream. It's a fun and flavorful way to show your support for cooperatives at home. See details below for where you can taste and vote.



Yummy!

ULTIMATE COOPERATIVE ICE CREAM SHOWDOWN

**TASTE & VOTE AT ONE OF
THESE LOCATIONS**

October 25 - Hondo Senior Center
10686 US Hwy 380 - Hondo

October 26 - OCEC Headquarters
404 Burro Avenue - Cloudcroft

11 AM - 1 PM

ENERGY EFFICIENCY TIP

Did you know using your dishwasher is more energy efficient than washing a load of dishes by hand? To maximize efficiency, wash full loads in the dishwasher and don't block the arms or other parts that move while the appliance is in use. For additional savings, turn on the "air dry" setting instead of using the "heat dry" setting and use a rinse aid to help dishes dry faster without spotting and streaking.

Source: energy.gov

Vegetation Management Update

Crews working to trim trees and vegetation in rights-of-way are currently in the following areas and are expected to remain there for the next few weeks.

- Alto – Lincoln Hills & Lakeshore Drive area
- Cloud Country West
- James Canyon

OCEC reminds members that you may see vehicles, ATVs and crew members from Rogers Tree Service cutting trees near existing power lines. Vehicles will be marked with their company name and an OCEC contractor placard.

October is
National Co-op Month
Proud to be your trusted
energy partner

Help us celebrate by stopping by
your local OCEC Office

Wednesday, October 11
for cookies, coffee, and giveaways!



Survey Participation Requested

Keeping track of member satisfaction is essential to ensure that Otero County Electric Cooperative (OCEC) is meeting the needs and expectations of our members. Surveys are a proven and meaningful measure to determine the extent to which members are (or aren't) satisfied. That's why we have chosen to participate in a program to obtain an ACSI® score to gauge the level of satisfaction among our members.

During the week of October 16, some members may receive an email requesting you to participate in a short online survey. Participating will only take a few minutes, and we ask that you please submit your honest answers. The data received will be a valuable tool in helping management and the Board evaluate where there may be opportunities for improvement and where we may be already excelling.



ABOVE: OCEC Employees Randy Worley (left) and Mike Winrow (right) cook hamburgers and hot dogs for the 2023 Member Appreciation Picnic held September 22.

BELOW: Many members enjoyed the food and gorgeous weather in Cloudcroft at this year's event.

